



WIN STATEMENT

TeleHealth Network takes health to the streets with Inoapps

Global Oracle partner builds APEX-based application to improve the delivery of health services across LA County

CUSTOMER

TeleHealth Network

INDUSTRY

Healthcare/Medical

LOCATION

Los Angeles, California, US

CUSTOMER PROFILE

Our client, TeleHealth Network, is pioneering new remote health services in the Los Angeles area and delivering an innovative solution to meet the healthcare needs of members of the population who otherwise would not be able to access services. As of today, they have served over 550,000 people with a fleet of over 40 customized, 5G-enabled TeleHealth Vans that drive into low-income and homeless communities, allowing families to step inside and virtually meet with their doctors, therapists, and caseworkers. Our client sees major value in having us as their Oracle partner of choice and helping them to drive their business mission forward.

THE CHALLENGES

TeleHealth Van's innovative service was created to help bridge the digital divide within local communities. To accomplish this effectively, they would need to optimize their screening process, making it agile and efficient. This would allow better facilitation of tracking services needed for each guest, and help streamline overall operations, simplifying the collection of information needed to validate Guests and connecting them with services quickly and smoothly. Complicated by the need to be able to identify and manage data, often with minimal information from Guests who are not always comfortable sharing personal information, TeleHealth Network needed a unique solution to support their mission.

SOLUTIONS IMPLEMENTED

- Oracle Application Express (APEX) on Oracle Cloud Infrastructure (OCI)
- Design, Delivery and Support of a Telehealth Network SaaS Application to meet their demanding healthcare needs

BENEFITS ACHIEVED

- Provide a highly secure solution which allows TeleHealth Network to capture service information in a rapid and effective manner
- Flexibility to work with Guests who are hesitant to share details that are typically required by other providers – enabling those with the most need to access healthcare provision
- Rapid Low-Code platform which allows TeleHealth Network to maintain a low cost of ownership and support overheads
- Works seamlessly across a wide range of devices and connectivity to provide a dignified professional service, and connect Guests with the services they need at the point they need them
- Rapidly identify which types of interactions and interventions deliver the best guest outcome – allowing TeleHealth Network to prioritize their resources for the best benefit of LA County

WHY INOAPPS?

TeleHealth Network values Inoapps' strong alliance with Oracle and the work we put into helping them understand how Oracle products are of benefit and could be best used, as well as in defining a strategic roadmap and enabling user adoption. We are a proven Oracle cloud partner with a successful track record of delivering Oracle Cloud implementations.

Founder of TeleHealth Network, Dion Rambo, said: "I launched the TeleHealth Network to reach the Los Angeles homeless and low-income residents who needed mental health therapists... virtually. Oracle and Inoapps joined our mission by developing an easy system our staff and clients need each day to keep our community alive."

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