



CUSTOMER SUCCESS STORY

The Office of Qualifications and Examinations Regulation (Ofqual)

Public Sector Finance & HR modernization with Oracle Cloud & Inoapps

CUSTOMER PROFILE

The Office of Qualifications and Examinations Regulation (Ofqual) regulates qualifications, examinations and assessments in England.

BUSINESS NEED

Ofqual's legacy HR and finance systems were reaching end of life and needed to be replaced. The organization has a cloud-first strategy and was looking for a superior cloud solution with leading-edge, comprehensive functionality that would support its mission critical business processes—including HR, finance, recruitment and onboarding—well into the future, but had a limited budget to work with. They were looking for a partner who had a track record of working with Oracle and would work collaboratively with the Ofqual project team, taking an agile and flexible approach to delivery.

SOLUTIONS

As an Oracle Partner with a consistent track record of successful cloud implementations, Inoapps was an attractive choice. The Inoapps team worked closely with Ofqual to take the organization through series of workshops, meetings and prototypes over a period of several weeks to identify their needs. On completion, the customer was confident that Oracle Cloud was the right solution and understood how the functionality would work for them. Subsequently, Inoapps was selected from the G-Cloud Procurement Framework to implement Oracle Cloud Financials and Oracle Cloud HCM, along with the Recruitment and Onboarding modules from Oracle's Talent Management Cloud and an interface to the client's existing Payroll solution. Using the Inoapps approach, the solution went live on budget and within six months of the project commencing.

PRODUCTS & SERVICES

- ▶ Oracle Cloud Financials
- ▶ Oracle Cloud HCM
- ▶ Oracle Talent Management Cloud: Recruitment & Onboarding
- ▶ Interface to Payroll
- ▶ Oracle Transactional Business Intelligence
- ▶ Oracle Expenses

OUTCOMES

- ▶ Intuitive self-service experience
- ▶ Process efficiencies resulting from a single integrated solution for all finance and HR data
- ▶ Automation of transactional activities
- ▶ Faster access to real-time cross-functional reporting
- ▶ Improved insight across the organization



"Inoapps' approach suited us because at the end of the process we really understood whether the solution would work for us. When it came to implementation, we also built up a good working relationship with the Inoapps team, who are very willing to share knowledge and go the extra mile to get the job done. As a result, the implementation was completed on budget and in a timely manner, which was very important to us."

Chief Information Officer

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