



# Scottish Legal Aid Board

A CUSTOMER

## CASE STUDY ▶

Inoapps is excited to announce that the Scottish Legal Aid Board (SLAB) is now live on Oracle Cloud. They are the first Scottish Government Organisation to make this transition.



We're delighted to be trailblazers for Cloud First in Scotland's Public Sector. By embracing digitisation we hope to achieve significant internal efficiencies which will enable us to deliver a superior service to our clients. We're excited to continue our journey to the Cloud with Oracle and Inoapps and have complete confidence in their ability to guide us there."

**Graeme Hill**

DIRECTOR OF CORPORATE SERVICES & ACCOUNTS

## The Challenge

SLAB's existing system landscape was complex, with two separate ERP environments. It was running finance and procurement E-Business Suite on-premises and used a shared service E-Business Suite with another public body for HR and payroll. With a complex upgrade to Fusion imminent, SLAB had to roadmap for future use, taking into account the existing environments and internal skills sets, as well as the business needs.

SLAB had to decide between moving everything to the E-Business Suite managed service, or consolidating their systems on Oracle Cloud. As an existing Oracle E-Business Suite user for 18 years, SLAB were aware of the capabilities of Oracle Cloud applications.

They elected to migrate from on-premises to Oracle Cloud, which would provide a modern and scalable platform, fit for the future.

## The Solution

Inoapps has implemented finance, i-expenses and procurement in the Cloud, including sourcing and invoice scanning – and will follow shortly with Oracle HCM and Payroll Cloud.

By consolidating business processes onto one system SLAB will achieve greater visibility of its activities across the organisation. This, combined with the improved reporting capabilities available in Oracle Cloud, should lead to improved insight and decision-making. The organisation will also benefit from having more empowered and engaged users, streamlined procurement processes and will continue to have automated HR procedures including transparency around absence management.

The implementation started in June 2017, with an initial launch for Finance in the Cloud in December 2017, followed by HR and Payroll being live in July 2018. In a double first, SLAB will not only be the first Scottish Government organisation to transition to Oracle Cloud but will also be the first UK Public Sector organisation to adopt Oracle Cloud for Payroll. This is another pioneering step for Inoapps and its customers.



We've been using Oracle for over 15 years and it is a natural progression to move to the Cloud. Digitisation is helping us to deliver a superior service to clients and other stakeholders, whilst meeting the challenge of reducing our IT footprint. We see Inoapps as a trusted partner with whom we can work closely to achieve these and other future goals."

**John McLeod**

HEAD OF PROJECTS & INFORMATION SYSTEMS, SLAB

## Customer Profile

The Scottish Legal Aid Board is an executive non-departmental public body of the Scottish Government.

### ▶ PRODUCTS & SERVICES INCLUDE:

- ✚ Oracle Human Capital Management (HCM) Cloud
- ✚ Oracle Payroll Cloud
- ✚ Oracle ERP Cloud – Financials & Procurement
- ✚ i-expenses

### ▶ BENEFITS

The project is not yet complete so many of the benefits are anticipated rather than realised. These include:

- ✚ A single source of data for all finance, procurement, and human resources activities
- ✚ Reduction in infrastructure maintenance costs
- ✚ Reduction in IT support time & spend
- ✚ Improved insight and decision-making across the business
- ✚ Improved finance and human resources processing times and increased efficiency through streamlining configuration
- ✚ Instant access to the latest functionality through continuous, automatic upgrades
- ✚ Better, more cost-effective management of suppliers
- ✚ Users empowered to take ownership of the system and learn how to get the most from it

## Why Inoapps?

SLAB selected Inoapps because it is a proven Cloud adopter with a successful track record in delivering multi-pillar Oracle Cloud implementations and in-depth knowledge of the Public Sector. They also appreciated Inoapps' strong alliance with Oracle and partnership approach to the project.