

Inoapps SecurePass

Taking the hassle and cost out of Oracle Cloud Applications password resets

Does your organization have employees who use Oracle Cloud Applications but don't have their own corporate email accounts? Is this a headache for you when it comes to administering their password reset requests? If so, you aren't alone.

Access to Oracle Enterprise Resource Planning and Human Capital Management is controlled by user name and password. When you forget your password, it can be reset by an email sent to your corporate email address. However, standard Oracle Cloud functionality only allows password resets using an email address linked to the Oracle account. If you have users who don't have a corporate email address, password resets are time-consuming, unsecure and costly as they often involve help desk resources.

Challenges

1

Password resets are difficult for employees like contingent workers or retail staff who haven't been allocated email addresses because they don't need them to do their jobs



2

The administration of password resets for such employees is a slow and often expensive process that can have a negative effect on company and system performance



3

Manual password resets put a strain on helpdesks that could be focusing on more mission critical tasks, and relaying passwords over the phone is cumbersome and insecure



4

Delays in staff accessing systems to fill in timesheets or approve workflows delay business processes and cost the business money



Why Inoapps SecurePass?

Inoapps SecurePass lets employees manage their Oracle Cloud Applications password reset process even if they don't have a corporate email account. It provides such employees with a fast self-service option for resetting their Oracle passwords. Without having to contact the IT Helpdesk, it allows users to access their critical systems, even if they forget their credentials.

How it works

When an employee login attempt fails, a link is sent within the browser that takes them to the SecurePass landing page. Here they can enter personal information and, when validated, the application generates a new password in the Oracle system and sends an SMS message to the employee via their personal phone.

Key benefits



Key features

- ▶ Simple installation with no need for additional infrastructure
- ▶ Robust and secure environment delivered as a cloud solution
- ▶ Validates user details against a minimum of three and maximum of eight different criteria, defined by an administrator
- ▶ Data is validated against Oracle HR staff records
- ▶ Automated notification of exceptions and problems
- ▶ Integrates with various SMS providers for multi-country support
- ▶ All account activity is logged in the administration console for monitoring and regulatory compliance

Built on Oracle Platform as a Service

- ▶ A safe, fast and cost-effective way to extend Oracle SaaS applications
- ▶ Provides a seamless end-user experience through single sign on and shared roles and responsibilities
- ▶ Delivers unmatched security, scalability, availability and performance

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