

# Inoapps Customer Billing Cloud

Cut out the complexity and take control of your customer billing

With margins tight across so many industries, effective financial management is key to making a profit. However, managing customer billing is complicated and time consuming, especially when running multiple, complex projects using a variety of systems, or tracking information in Excel.

Inoapps Customer Billing Cloud can help you cut out that complexity. With integration into Oracle Cloud Enterprise Resource Planning (ERP), it delivers an end-to-end business process that helps you keep track of every aspect of your customer billing lifecycle.

## Why choose Inoapps Customer Billing Cloud?

1

Automate your customer billing process along with the processing and management of retentions, retention release and contra charges



3

Ensure greater visibility and tracking of every aspect of the customer billing process with detailed reporting tools



5

Concentrate on value added tasks by reducing time spent on administration



2

Support reimbursable and milestone billing



4

Reduce corporate risk from inaccurate customer billing

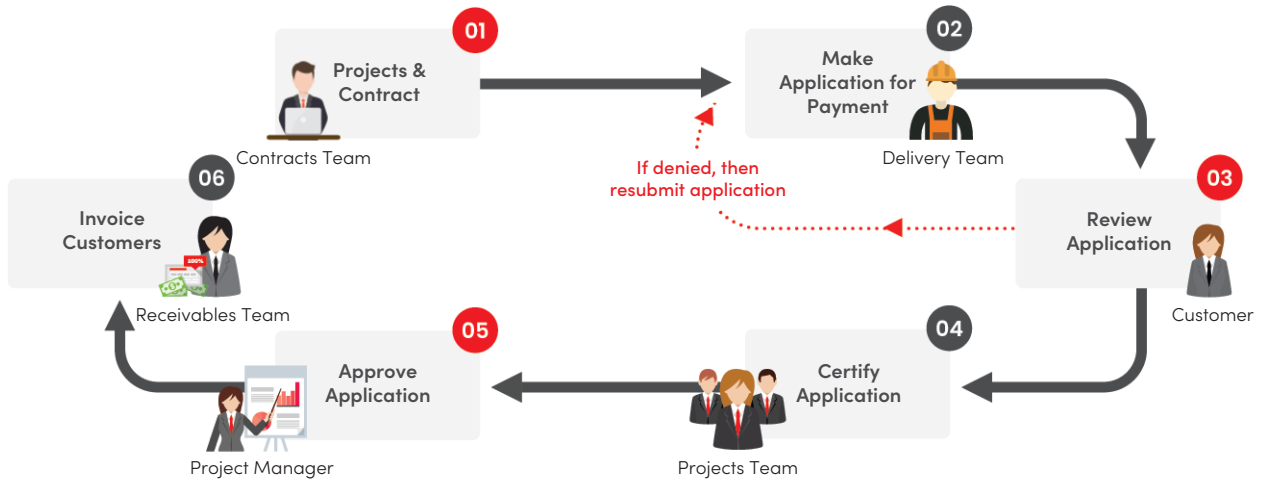


## How it works

Inoapps Customer Billing Cloud builds on the core functionality of Oracle Cloud to deliver industry optimized stages of the billing process that don't come with the standard Oracle solution. It provides a structured and controlled framework to create Applications for Payments (AFP) and enables:

- Previous submissions, work to date, original budget and remaining forecast to be viewed for each submission
- Separate submissions to be made for individual contracts or contract lines
- The ability to upload supplementary documentation to justify or support a submission
- Submissions to be made on a cumulative basis
- Support for the full lifecycle of retention payments

## Customer Billing lifecycle



Once your customer has approved an application, it gets passed to the billing team for processing:

- Managers can view all details for this and previous submissions
- Submissions can be compared to original budget and remaining effort
- Managers can review, amend or resubmit an AFP to the customer

## Key benefits

Provides detailed reporting on work to date, budget remaining and estimate to complete

Facilitates efficient, prompt invoice management

Improves financial control through better management of the retention and retention release lifecycle



Gives increased visibility of customer billing based on cumulative project delivery

Ensures accuracy in the calculation of billing and expedites the payment process

## Built on Oracle Platform as a Service

- A safe, fast and cost-effective way to extend Oracle SaaS applications
- Provides a seamless end-user experience through single sign on and shared roles and responsibilities
- Delivers unmatched security, scalability, availability and performance

## Key features

Automate your customer billing process with functionality that covers AFP, retentions, contra charges, and cumulative billing:

<b>Retention &amp; retainage</b>	Caters for the full lifecycle of retention processing, including processing retention release payments on project completion.
<b>Deductions &amp; contra payments</b>	Contra charges can be incorporated into customer billing for net calculations where needed to cater for damage, subsidiary claims, equipment rental or other charges.
<b>AFP certificates</b>	The module will produce automated AFP certificates for customer approval.
<b>Automated workflow engine</b>	Emails and alerts are generated from the system when applications have been processed.
<b>Reporting engine</b>	Includes a comprehensive suite of reports to allow multi-dimensional analysis of applications.
<b>Valuation calendar</b>	Can be used to control the application lifecycle.
<b>Tracking applications &amp; certifications</b>	Supports the tracking of applications and certifications related to specific contracts by the individual line items on the contract.

## The Inoapps Product Portfolio

The Inoapps Product Portfolio has been created to aid with the complexities our focus industries deal with every day, from managing subcontractors to tracking budget costs and rental inventories.

The products in this portfolio help ensure the accurate oversight of all aspects of a project lifecycle through fully integrated Oracle Cloud solutions built to tackle specific challenges. The portfolio is here to help you reduce complex administration and save time and money with greater control over financial planning and management.

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