

iAsk

Ask a question. Get the same answer, **every time**.

Your Oracle applications, whether you are using JDE or EBS, are the product of years of configuration and customisation built around how your business works. Finance, HR and operations teams want trusted, self-service access to answers and actions, but generative AI introduces drift, hallucinations, and unpredictable cost, with no way to trace how it reached an answer.

What are the challenges?



Generative AI can drift, giving different answers to the same question, with no traceable reasoning behind them.



Sending data outside a controlled environment raises security concerns that stall AI adoption before it starts.



Token-based AI costs are unpredictable, making it hard to plan for AI use at enterprise scale.



Without a traceable, auditable answer, teams can't explain how an AI reached a decision, which blocks adoption in regulated or high-stakes processes.

Why iAsk?

iAsk is built on the combination of our Oracle-exclusive depth and years of experience inside the environments our customers rely on every day.

iAsk is deterministic AI. Its reasoning runs on rules, not probability, a language model only phrases the final answer in plain English, it never makes the decision. Ask it the same question twice and you get the same answer twice, with a traceable, auditable reason behind it every time.

Key Benefits



**No drift,
no hallucination
risk**

Trust every answer



**Keep data under
your control**
running on Oracle's
secure infrastructure



**Plan with
confidence**
with cost that scales
predictably



Full traceability
with every answer
tracked back to its
source



**Built to
extend**
across your Oracle
applications and
beyond, to third-party
systems and data
sources

How it works



Deterministic core, LLM at the edge

Analysis and decision logic run on deterministic rules; the language model only renders the answer in plain English, it doesn't do the reasoning.



**Reasons over your data rather than
just searching it** working through the
data to arrive at an answer, not
returning the closest-matching result.



Agentic as well as conversational

Can act on requests, triggered by an event or a data condition, to investigate and recommend or execute the next step within guardrails you define.



Runs mainly on CPUs, not GPUs,

which are used only where needed for display and more complex algorithmic work.



**Deployed in a dedicated, secure OCI
compartment** hosted in the sovereign
region of your choice, connected
through a private encrypted
connection, so no traffic traverses the
public internet.



One shared architecture works across
your Oracle applications stack, and
extends to third-party systems and
proprietary data sources through
dedicated knowledge stores.



Exact reasoning record

Every answer includes a record of the
exact reasoning path taken to reach it.

Why it's different

- ✓ Deterministic by design: the same question returns the same answer, every time
- ✓ Every answer is traceable, not just logged as a prompt and a response
- ✓ You retain ownership of your dataset throughout
- ✓ Reduces reliance on the institutional knowledge held by a handful of people

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