



Ask a question. Get the same answer, every time.

## INTRODUCTION

Your Oracle applications, whether you are using JDE or EBS, are the product of years of configuration and customisation built around how your business works. Finance, HR and operations teams want trusted, self-service access to answers and actions, but generative AI introduces drift, hallucinations, and unpredictable cost, with no way to trace how it reached an answer.

## The Challenge



Generative AI can drift, giving different answers to the same question, with no traceable reasoning behind them.



Sending data outside a controlled environment raises security concerns that stall AI adoption before it starts.



Token-based AI costs are unpredictable, making it hard to plan for AI use at enterprise scale.



Without a traceable, auditable answer, teams can't explain how an AI reached a decision, which blocks adoption in regulated or high-stakes processes.

## Why iAsk?

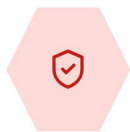


iAsk is built on the combination of our Oracle-exclusive depth and years of experience inside the environments our customers rely on every day.

iAsk is deterministic AI. Its reasoning runs on rules, not probability — a language model only phrases the final answer in plain English, it never makes the decision. Ask it the same question twice and you get the same answer twice, with a traceable, auditable reason behind it every time.

## Key Benefits

No drift, no hallucination risk



Trust every answer.

Keep data under your control



Running on Oracle's secure infrastructure.

Plan with confidence



With cost that scales predictably.

Full traceability



With every answer tracked back to its source.

Built to extend



Across your Oracle applications and beyond, to third-party systems and data sources.

## How It Works

- **Deterministic core, LLM at the edge**

Analysis and decision logic run on deterministic rules; the language model only renders the answer in plain English — it doesn't do the reasoning.

- **Runs mainly on CPUs**

Not GPUs, which are used only where needed for display and more complex algorithmic work.

- **Agentic as well as conversational**

Can act on requests, triggered by an event or a data condition, to investigate and recommend the next step within guardrails you define.

- **Deployed in a dedicated, secure OCI compartment**

Hosted in the sovereign region of your choice, connected through a private encrypted connection, so no traffic traverses the public internet.

- **Reasons over your data rather than just searching it**

Working through the data to arrive at an answer, not returning the closest-matching result.

- **One shared architecture**

Works across your Oracle applications stack, and extends to third-party systems and proprietary data sources through dedicated knowledge stores.

- **Exact reasoning record**

Every answer includes a record of the exact reasoning path taken to reach it.

## Why It's Different

- ✓ Deterministic by design: the same question returns the same answer, every time
- ✓ Every answer is traceable, not just logged as a prompt and a response
- ✓ You retain ownership of your dataset throughout
- ✓ Reduces reliance on the institutional knowledge held by a handful of people

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