



DATASHEET

Oracle SaaS Maintain

Automated SaaS maintenance that gives your team time back

Keeping Oracle Cloud Applications running smoothly demands more than timely updates. It requires impact analysis, regression testing, aligned environments, accurate documentation and ongoing compliance—all under short time frames and growing workloads.

SaaS Maintain brings these needs together in one service, either as a stand-alone offering or part of a broader managed services arrangement. Our Oracle specialists use automation and AI tooling to manage updates, testing, documentation, and subscription and licensing compliance. We ensure your SaaS estate stays current, stable, license-compliant and audit ready—while your internal teams stay focused on work that drives value.

If any of this sounds familiar, then it's time to talk to Inoapps

You struggle to keep up with Oracle's quarterly updates—from assessing impacts to running regression tests within tight windows

Your non-production environments drift out of sync, making testing unpredictable & slowing down update cycles

You can't confidently evidence configuration changes, testing outcomes or update activities for audit & compliance reviews

Your team is stretched reviewing release notes, documenting changes, coordinating updates—leaving little time for strategic work

You're unsure if your Oracle subscriptions & user access patterns are fully compliant, especially when you have many custom Roles

SaaS Maintain: the reliable way to stay current and compliant

SaaS Maintain removes your operational burden. By combining structured processes, automation, and Oracle expertise, we help you stay ahead of quarterly releases and maintain a stable, compliant environment—without pulling your teams away from the work that matters most. Here's what's included:

Oracle update management

Safe, structured adoption of Oracle's quarterly releases.

- Four updates per year
- Expert video-based impact assessments
- Rapid4Cloud™ automation: RAPIDTest, RAPIDReport, RAPIDCompare
- Manual regression testing where required
- Complete pre- and post-update configuration evidence

Oracle environment management

Aligned, reliable non-production environments that support effective testing.

- Full environment schedule management
- Up to four refreshes per year with agreed pre/post-clone tasks
- Monthly RAPIDReport and RAPIDCompare (12 audit ready configuration baselines annually)
- Clear visibility and reduced rework

Oracle license asset management

Confidence and clarity in your Oracle subscriptions.

- Annual license report
- Recommendations to optimize subscription value

SaaS Maintain activities are coordinated by your named, local Service Delivery Manager and tracked through our secure service management portal. Additional services available on demand through Inoapps Support Packs, or as part of a broader managed services agreement with Inoapps.

Why work with Inoapps?



Oracle only expertise

We focus solely on Oracle, so you always work with true specialists covering the full breadth of Oracle Technology & Applications.



Proven delivery, recognized globally

Oracle's Global Managed Services Partner of the Year 2025, supporting more than 130 organizations worldwide.



AI-enabled, people-powered

We use automation where it adds value—testing, reporting, monitoring—and pair it with the personal service our customers value.



Flexible by design

Our services adapt to your operating model and commercial preferences—recognizing there's no one-size-fits-all and evolving as your business evolves.



Outcome-driven service

We align our services to your KPIs, XLAs and business objectives, including outcome-based commercial models where appropriate.



Global reach with a local touch

Balanced teams across North America, Europe and APAC deliver culturally aligned support, local presence when needed, and global cost efficiency.

ORACLE

2025 Oracle Partner Awards

WINNER

Global Certified Managed Services Provider Award



"From day one, Inoapps has helped us maximize the value of our Oracle investment. Their structured approach to quarterly release management ensures that all essential updates are properly implemented and thoroughly tested, giving us confidence in the stability of our environment."

Christopher Holtz,

IT Service Delivery & Release/Environment Manager,
Elida Beauty

Ready to simplify your Oracle SaaS maintenance?

Get in touch with the Oracle Managed Services experts at Inoapps today.

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