



## CUSTOMER WIN STORY

# Helping one of the oldest builders in America maximize the value of their investment in Oracle HCM

### INDUSTRY

Engineering & Construction

### LOCATION

United States

### CUSTOMER PROFILE

Our customer focuses on complex construction challenges, and over the years has pioneered new building techniques and delivery methods to bring us some of the world's most recognizable landmarks. With a large and diverse workforce, they deliver critical scopes of work in the construction process, safety and quality control, all of which require careful co-ordination and workforce management.

### THE CHALLENGE

To maintain their competitive edge, our customer was looking for solutions that could help them streamline their HCM processes while meeting the challenges of HR head-on. While they have been live with HCM for four years, they have experienced challenges with harnessing its true potential and capability to deliver more agility and efficiency.

### THE SOLUTION

We began the project with optimizing their benefits processes, which included an assessment and comprehensive analysis of their known pain points and potential issues. They were so pleased with the work and success of the initial project that they decided to partner with Inoapps to provide a fully integrated solution for managing their end-to-end HR processes with our managed services offering.

Our customer continues to benefit from increased adoption of Oracle Cloud HCM and optimized business processes. We are excited to build an ongoing relationship with them while helping them to maximize the value of their Oracle estate.

### SOLUTIONS IMPLEMENTED

- Assessment of current solution design and optimization of their HCM functionality
- Development of Oracle offboarding Journeys to automate and improve tasks of exiting employee
- Deploy best practice based on Oracle's quarterly updates to enhance the solution and adopt the new functionality
- Managed Services to support HCM functionality and continuous business improvement

### WHY INOAPPS?

Our customer has been live on Oracle Cloud HCM for several years, but after several attempts with various managed service providers, they had not yet found a trusted Oracle partner to help navigate and maximize the value of their Oracle investment. Our ability to deliver optimization and innovation to the customer, along with our focus on enabling companies to harness the power of Oracle, provided them with confidence in our ability to solve both their short-term and long-term challenges.

### CONNECT WITH US

Call +1 888 305 752 or email [marketing@inoapps.com](mailto:marketing@inoapps.com). Outside the US, find your local office at [inoapps.com/contact](http://inoapps.com/contact)

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