



CUSTOMER SUCCESS STORY

Scottish Legal Aid Board

“We’re delighted to be trailblazers for Cloud First in Scotland’s Public Sector. By embracing digitization we hope to achieve significant internal efficiencies which will enable us to deliver a superior service to our clients. We’re excited to continue our journey to the Cloud with Oracle and Inoapps and have complete confidence in their ability to guide us there.”

GRAEME HILL | Director of Corporate Services & Accounts @ SLAB



THE CHALLENGE

SLAB’s existing system landscape was complex, with two separate ERP environments. It was running finance and procurement E-Business Suite on-premises and used a shared service E-Business Suite with another public body for HR and payroll. With a complex upgrade to Fusion imminent, SLAB had to develop a roadmap for future use, taking into account the existing environments and internal skills sets, as well as the business needs.

SLAB had to decide between moving everything to the E-Business Suite managed service, or consolidating their systems on Oracle Cloud. As an existing Oracle E-Business Suite user for 18 years, SLAB were aware of the capabilities of Oracle Cloud applications.

They elected to migrate from on-premises to Oracle Cloud, which would provide a modern and scaleable platform, fit for the future.

OUTCOMES

- ▶ A single source of data for all finance, procurement, and human resources activities
- ▶ Reduction in infrastructure maintenance costs
- ▶ Reduction in IT support time and spend
- ▶ Improved insight and decision-making across the business
- ▶ Improved finance and human resources processing times and increased efficiency through streamlining configuration
- ▶ Instant access to the latest functionality through continuous, automatic upgrades
- ▶ Better, more cost-effective management of suppliers
- ▶ Users empowered to take ownership of the system and learn how to get the most from it

“We’ve been using Oracle for over 15 years and it is a natural progression to move to the Cloud. Digitization is helping us to deliver a superior service to clients and other stakeholders, whilst meeting the challenge of reducing our IT footprint. We see Inoapps as a trusted partner with whom we can work closely to achieve these and other future goals.”

JOHN MCLEOD | Head of Projects & Information Systems @ SLAB

CUSTOMER PROFILE

The Scottish Legal Aid Board (SLAB) is an executive non-departmental public body of the Scottish Government. Established in 1987, the organization manages legal aid in Scotland, including whether aid is granted, investigating legal aid fraud, and overseeing the quality of work performed by firms and solicitors who deliver the work. The Scottish Legal Aid Board was the first Scottish Government organization to make the transition to Oracle Cloud.

THE SOLUTION

Inoapps implemented finance, i-expenses and procurement in the Cloud, including sourcing and invoice scanning, alongside Oracle Cloud HCM and Global Payroll.

By consolidating business processes onto one system SLAB is assured of greater visibility of its activities across the organization. This, combined with the improved reporting capabilities available in Oracle Cloud, delivered improved insight and decision-making. The organization also benefited from having more empowered and engaged users, streamlined procurement processes and automated HR procedures including transparency around absence management.

In a double first, SLAB was the first Scottish Government organization to transition to Oracle Cloud as well as the first UK Public Sector organization to adopt Oracle Cloud for Payroll. This was another pioneering step for Inoapps and our customers.

SOLUTIONS IMPLEMENTED

- ▶ Oracle Cloud HCM – Core HCM, Oracle Global Payroll
- ▶ Oracle Cloud ERP – Purchasing, Accounts Payable, General Ledger
- ▶ WebCenter Invoice Scanning

WHY INOAPPS?

SLAB selected Inoapps because it is a proven Cloud adopter with a successful track record in delivering multi-pillar Oracle Cloud implementations and in-depth knowledge of the Public Sector. They also appreciated Inoapps’ strong alliance with Oracle and partnership approach to the project.

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